Group Training Policy and Procedures

ACCESS AND EQUITY POLICY: 2.3 / V2.4



ACCESS AND EQUITY STATEMENT

In accordance with the State and Federal equal opportunity legislation, Master Builders SA is committed to providing equitable and accessible services to all people that are inclusive of culture, gender, and disability. Master Builders SA values diversity and respects social and cultural difference.

For further information, please review the Master Builders SA Access and Equity Policy.

The aim of this policy is to ensure that access and equity principles are applied across the entire range of operations undertaken by Master Builders Association SA Inc. (Master Builders SA) Group Training department.

Master Builders SA is committed to providing equitable and accessible services to all people that are inclusive of culture, gender and disability. Master Builders SA values diversity and respects social and cultural difference.

In ensuring access and equity principles across its entire group training operations, Master Builders SA has adopted the following principles;

1 ACCESS

Services of Master Builders SA will be available to everyone who is entitled to them and should be free from any form of discrimination, irrespective of a person's country of birth, language, culture, race or religion.

2 EQUITY

Services of Master Builders SA will be developed and delivered on the basis of fair treatment for apprentices/trainees, host trainers and key stakeholders who are eligible to receive them.

3 COMMUNICATION

Master Builders SA will use strategies to inform apprentices/trainees, host trainers and/or key stakeholders of services available and their entitlements and of how they can obtain them. Master Builders SA will also consult with apprentices/trainees, host trainers and key stakeholders regularly about the adequacy, design and standard of services.

4 RESPONSIVENESS

Master Builders SA will be sensitive to the needs and requirements of apprentices/trainees, host trainers, staff and key stakeholders from diverse linguistic and cultural backgrounds, and responsive as far as practicable to the particular circumstances of individuals.

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5 EFFECTIVENESS

Master Builders SA is 'results-orientated' and focused on meeting the needs of apprentices/trainees, host trainers, staff and key stakeholders from all backgrounds.

6 EFFICIENCY

Master Builders SA will optimize the use of available resources through a user-responsive approach to service delivery that meets the needs of apprentices/trainees, host trainers, staff and key stakeholders.

7 ACCOUNTABILITY

Master Builders SA has reporting mechanisms in place according to statutory guidelines, and accordance with relevant legislative requirements and accounting guidelines that are transparent, and accountable.

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